



FURTHER ADVICE...

Specialist solicitor assistance and after the event litigation insurance where applicable.

DNA Accident Management Services members who are involved in any form of road traffic accident should contact DNA Accident Management Services immediately.

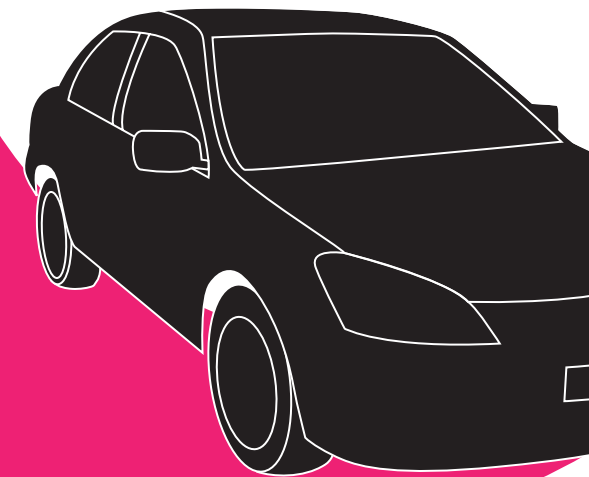
We will help you every step of the way with your claim and will identify opportunities to assist you following an accident.

You may be entitled to be introduced to a firm of Solicitors who would act on your behalf recovering any uninsured losses resulting from a non-fault accident.



DNA Accident Management Services | New Enterprise House | 149-151 High Road
Chadwell Heath | Romford | RM6 6PJ

DNA Accident Management Services in association with Action Claims & Mortgages Ltd who are authorised and regulated by the FSA, DNA Accident Management Services is a trading name of DNA Insurance Services Ltd who are authorised and regulated by the FSA.



HAD AN ACCIDENT?
Not your fault? Want some action?

CALL US FREE :
0800 288 9477

or visit us at: www.dna-insurance.co.uk

As the number of vehicles on the road increases, even the most careful of drivers face the risk of an accident.

WHAT IF SOMEBODY ELSE CAUSES AN ACCIDENT?

DNA Accident Management Services provide you with professional help when you need it most.

Even with comprehensive motor insurance you can still be left with a number of unforeseen expenses following a motor accident, even if you were not to blame.

DNA Accident Management Services can assist you, to seek compensation through our panel of specialist solicitors for any uninsured losses which you may have incurred.

All your solicitors costs will normally be met by the insurance company of the negligent driver.

Uninsured losses could include

- A policy excess that you have paid
- Loss of earnings
- Vehicle repair (if third party cover)
- Hire charges for alternative transport
- Medical fees
- Loss of use
- Damage to personal items
- Compensation for injury.

If someone else was to blame for the accident and there are reasonable prospects of recovery, it is possible to claim for uninsured losses from the third party at fault.

It is no longer necessary to wait for an insurance claim to be settled before you are back on the road following an accident.

WHY SHOULD YOU BE INCONVENIENCED?

DNA Accident Management Services will always attempt to arrange a replacement hire vehicle, delivered to a convenient location anywhere on mainland UK.

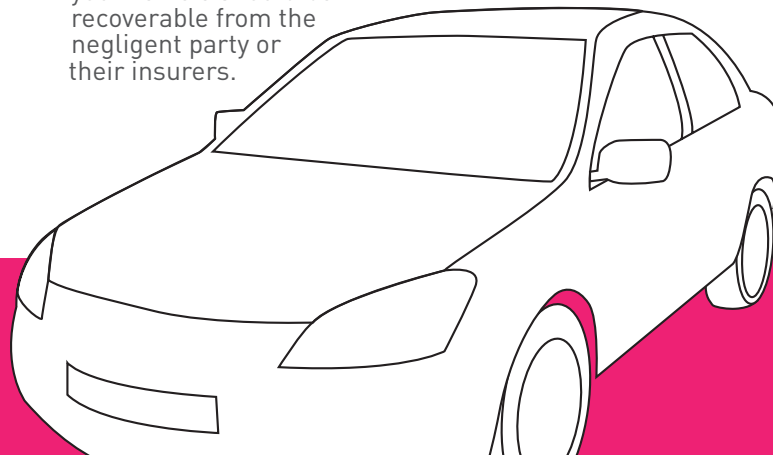
The cost of the vehicle hire should be recovered on your behalf from the other driver or their insurer. The replacement vehicle and the hire period will be at the discretion of DNA Accident Management Services.

As insurance premiums soar, more drivers are insuring on a third party basis. But with the advantage of lower premiums comes the potential disadvantage of meeting repair costs if the driver is involved in an accident.

This does not have to be the case. Through a network of appointed repairers, DNA Accident Management Services can eliminate some of the delays and problems associated with this responsibility.

If you were involved in an accident which was clearly not your fault, arrangements can be made to inspect your vehicle without delay.

The reasonable cost of repairing your vehicle should be recoverable from the negligent party or their insurers.



WHAT IF I CAUSE AN ACCIDENT?

DNA Accident Management Services, working in association with your own broker, will help direct you through to your own insurers. This will ensure that you are assisted from the initial reporting through to the conclusion of your claim.

You may be entitled to a courtesy car from your insurer, when involved in an accident that is deemed your fault.

- **Do not admit liability**
- **Obtain names & addresses of all parties involved, including insurance details and any witnesses.**
- **If police attend, ask for the name & number of the officer.**

For any form of assistance or guidance whenever you have had an accident, call our freephone helpline:

0800 288 9477

Our helpline is available for advice on any of the issues mentioned:

Call us FREE, on:

0800 288 9477

or visit us at:

www.dna-insurance.co.uk